Fiscal Year: 2014-2015

Quarter: 4

Total Unduplicated Client Count for Quarter: 7.961

Total Cases Closed in Quarter: 8.941

Total Units of Service for Quarter (Unit=1 Hour): 36.427

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	1.781	Two or More Races:	157			
65-74:	3.202	Caucasian:	5.631			
75-84:	2.035	African American:	599			
85+:	776	Native American/Native Alaskan:	69			
Client Declined to Provide Information:	167	Asian/Pacific Islander				
Total:	7.961	Asian Indian:	38			
CLIENT GENDER		Cambodian:	2			
Male:	2.822	Chinese:	224			
Female:	5.136	Filipino:	157			
Client Declined to Provide Information:	3	Japanese:	55			
Total:	7.961	Korean:	28			
OTHER CLIENT CHARACTERISTICS		Laotian:	3			
Frail/Disabled:	2.741	Vietnamese:	43			
Homebound:	118	Guamanian:	2			
Lives Alone:	3.437	Hawaiian:	8			
Institutionalized:	58	Samoan:	2			
Suspected Victim of Elder Abuse/Exploitation:	249	Other Asian/Pacific Islander:	80			
Limited English:	1.357	Race Unknown/Some Other Race:	732			
Rural:	1.296	Client Declined to Provide Information:	131			
Greatest Economic Need (Minority):	1.943	Total:	7.961			

Fiscal Year: 2014-2015

Quarter: 4

Greatest Economic Need (Non-Minority): 2.088

Greatest Economic Need (Minority Status Unknown): 355

**CLIENT ETHNICITY** 

Hispanic/Latino: 1.505

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	454	337	92	13
A2. Contracts/Warranties:	285	252	70	13
A3. Other Consumer/Finance:	754	458	121	6
EMPLOYMENT				
B1. Discrimination:	9	11	1	0
B2. Other Employment:	98	72	8	5
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	184	154	21	14
C2. Conservatorship:	66	53	26	3
C3. Other Family:	103	86	90	32
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	338	201	113	8
D2. Medicare:	86	49	21	2
D3. Other Health/Community Based Care:	126	88	21	5
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1,471	1,130	190	67

Fiscal Year: 2014-2015

Quarter: 4

Quarter: 4				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	360	289	81	9
E3. Other Housing:	357	255	64	13
INCOME MAINTENANCE				
F1. Social Security:	246	183	55	9
F2. Supplemental Security Income (SSI):	242	145	41	18
F3. Pensions/Retiree Benefits:	41	37	6	0
F4. Other Income Maintenance:	147	89	38	3
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	67	58	9	8
G2. Elder Abuse/Neglect/Exploitation:	336	210	91	44
G3. Other Individual Rights:	321	251	56	13
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1.502	936	539	12
H2. Advance Health Care Directives (AHCD):	599	236	349	3
H3. Financial Powers of Attorney:	501	234	317	1
H4. Other Miscellaneous:	371	252	142	12
TOTAL CASES OPENED IN QUARTER: 9.064 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CO				
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		6.066	2.562	313
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	36.794		

#### **OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 168

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 731

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

171

Fiscal Year: 2014-2015

Quarter: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

635